

Why a Mazda Care Extended Warranty

To provide you, the customer, with a mechanical and/or electrical breakdown warranty that covers a range of components as covered by your initial Mazda Manufacturer's Warranty.

DESCRIPTION OF COVER

This is an Extended Warranty Policy with cover according to the selected period / unlimited kilometers. For your vehicle to qualify it must have a valid Manufacturer Warranty in place.

Designed to provide you, the customer, with cover for the reasonable cost of repair and/or replacement of components including labour and any associated outwork required as a result of a sudden and unforeseen and unexpected Mechanical or Electrical Failure or breakdown, occurring during the validity of this insurance and subject to the terms, conditions and exclusions set out in your Policy wording.

Please note that your Policy does not cover every eventuality and cover is limited to the benefits as stated in your Policy wording. It is your responsibility to understand the benefits covered under your Policy.

ELIGIBLE VEHICLES / QUALIFYING CRITERIA

In order to qualify, the vehicle must:

- Be a Mazda vehicle;
- Have a valid Manufacturer Warranty in place;
- **Have a full service history in place, as per the Manufacturer's specification;**
- Be maintained according to the roadworthy requirements of the applicable National Road Traffic Act 93 of 1996;

- Not be a hybrid or electric vehicle, a taxi, a rental vehicle, an exotic vehicle, a rebuilt vehicle (Code 3), a modified vehicle or a vehicle that is or has been used in any form of motoring competition or sport.

SERVICE REQUIREMENTS

Your vehicle must be serviced and maintained as per Manufacturer's specifications at an Authorized Mazda Dealer.

Note:

- A maximum tolerance as per Manufacturer's specification will be allowed.
- After each service, the appropriate service record must be completed. Service receipts must be kept as proof of service, as this may be requested in the event of a claim.
- Failure to comply with the above will invalidate your Policy.

PRE-DELIVERY INSPECTION

The Pre-Delivery Inspection (**PDI**) is the check carried out by the Authorised Mazda Dealer on your vehicle at time of your purchase of your Policy. As part of the process, you should receive a copy of the Pre-Delivery Inspection form to confirm that the inspection has been carried out and that there are no known problems with your vehicle.

WARRANTY BENEFITS

Your Policy covers the repair and/or replacement of components, specifically covered under the initial Mazda Manufacturer's Warranty, arising from the mechanical and/or electrical failure during the cover period of your Policy and is subject to the terms, conditions and exclusions set out herein.

All repair work must be authorized in advance and must be carried out by the Authorized Mazda Dealer

COVER

Subject to the exclusions contained in your Policy, all the items covered under the initial Mazda Manufacturer's Warranty will be covered under your Policy.

WEAR AND TEAR

It is essential to note that:

- **Normal wear and tear** is not covered by your Policy. Normal wear and tear is defined as deterioration arising through the use or age of your vehicle which **does not** result in actual mechanical failure.
- **Fair wear and tear** is covered by your Policy. Fair wear and tear is defined as deterioration through use or age that **does** result in actual mechanical failure.

ADDITIONAL LOSS COVER

The points below explain and define additional loss cover:

- Where the damage or loss to a **covered component** is caused by the failure of a **covered component**, the higher of the two benefits will apply.
- Where the damage or loss to a **non-covered component** is caused by the failure of a **covered component**, only the benefit of the **covered component** will apply.
- Where the damage or loss to a **covered component** is caused by the failure of a **non-covered component**, the failure will be covered under the **covered component** benefit.

The point below indicates an eventuality when a claim will not be covered:

- Where the failure of a **non-covered component** is caused by a **non-covered component**, no claim will be paid out.

GENERAL EXCLUSIONS

Your Policy does not cover the following:

- Any items not covered under the initial Mazda Manufacturer's Warranty;
- Any repairs undertaken without the prior authorization of the Administrator;
- Any damage caused by theft, hi-jacking, an accident, malicious damage, misuse or neglect;
- Any damage resulting from the fitting of experimental units or modifications, other than those approved by the vehicles original Manufacturer;
- Any standard services and service parts required during routine maintenance;
- Any repairs, should it be discovered that the odometer has been disconnected or tampered with;
- Any claims for repair, replacement or alterations not accompanied by a valid, fully completed and detailed VAT invoice by the Authorized Mazda Dealer;
- Any mechanical and/or electrical failure which is recoverable under any other insurance policy;
- Any loss or damage resulting from any water, foreign substances, incorrect or contaminated fuel, defective products, or **poor** workmanship;
- Any cause of breakdown, in the opinion of the Administrator acting on behalf of the Insurer that was evident prior to the effective date of your Policy;
- Any re-gassing of the air conditioner;
- Any hybrid or electric vehicles, taxi's, rental vehicles, exotic vehicles, rebuilt vehicles (Code 3), modified vehicles or vehicles that are or have been used in any form of motoring competition or sport;
- Any damage to tyres;
- Loss or damage to accessories or spare parts;
- Any damage to beading or moulding, damage involving accessories, door mouldings, plastic/vinyl/hardened rubber trim parts, window moulding, lamps of any sort or any window panel;
- Any claim in terms of your Policy, unless you have complied with all your Policy terms and conditions;
- Any depreciation in value arising from repairs or restoration;

- Any loss or claim arising where there is misrepresentation, non-disclosure or incorrect description of any fact or circumstance, whether in connection with your Policy or your claim in terms of your Policy;
- Any hybrid or electric vehicles, taxi's, rental vehicles, commercial vehicles used for transport purposes (fare paying passengers, tow trucks or motor homes);
- If your vehicle is being used for racing, rallies, speed and other contests or whilst your vehicle is being used for any purpose in connection with the motor trade other than for the purpose of overhaul, upkeep or repair of your vehicle;
- A negligent, willful, or criminal act by you.